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Alarm Notification – Frontier Optional Feature

OVERVIEW

Alarm Notification is an optional feature providing a method for specified users to observe alarm activity remotely – away from the Frontier application. The Alarm Notification feature offers:

Convenience

When the Alarm Notification feature is enabled, specified users receive notification of Frontier alarm activity via email or pager. The alarm notifications sent to the specified users include the Frontier alarm and source names. The Alarm Notification feature requires connection to the SMTP server from which the emails and/or pages are sent.

Flexibility

Alarm Notification provides extreme flexibility allowing alarm notification configurations to be specified per alarm including selecting a group of users to receive alarm notifications as well as selecting scheduled times when alarm notifications are to be sent. Additional configurations are available per user, allowing for the following configurations:

- A schedule specifying when the user should be sent alarm notifications (each user can have a different schedule assigned to him/her);
- A delay time before alarm notifications are sent;
- Temporarily disabling users from receiving alarm notifications; and
- An emergency contact to be specified in the event other users are not available when the alarm activity occurs.

REQUIREMENTS

Additional Requirements

- Connection to SMTP server generating emails/pages, requiring:
 - One incoming connection (incoming connection is Frontier server)
 - Outgoing connections
 - Creation of “system” email account and “system” user for the purpose of sending alarm notifications to users defined in the SMTP server

Frontier

- Version 5.7.1.1.3 or greater
- Alarm Notification License