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## Watch List – Frontier Optional Feature

### OVERVIEW

Proven at some of the nation's busiest airports, the Frontier Watch List feature compares names listed on the "No-Fly" and "Selectee" lists with names in Frontier's badge database. This unique feature reveals Frontier badgeholders who potentially match either list. The Watch List feature provides:

#### **Assurance**

You will find assurance with the Watch List feature by knowing the Frontier badgeholders who are potential matches with the names on the "No-Fly" and "Selectee" lists. Matches will be found based on:

- Last Name, First Name, and Middle Name;
- If any of the above listed fields are missing from either Frontier's list of badgeholders or the imported "No-Fly" or "Selectee" lists, the missing field will be treated as a wildcard. For example, if the Middle Name is missing from the "No-Fly" list but there is a match on Last Name and First Name, the badgeholder record will be marked as a potential match;
- Special characters, like hyphens, are ignored when matching names.

#### **Effectiveness**

The Watch List feature provides a unique and effective method for identifying potential matches by using a function that recognizes names based on how the names sound phonetically versus their actual spelling. For example, if the "Selectee" list contains a First Name of "Jane" and a Last Name of "Smith" and a badge record is entered for a person whose First Name is "Jane" and Last Name is "Smyth" (spelled with a "y" instead of an "i"), the system will identify the badge record as a potential match.

#### **Convenience**

The Watch List feature is easy to use – Frontier users are notified of a potential match when a badgeholder's name is added or updated in Frontier. A report is also available listing Frontier badgeholders who are potential matches with either list.

### REQUIREMENTS

#### **Frontier**

- Version 5.5.2.4 or Version 5.7.1.0 and great
- Watch List license

#### **Other**

- The "No-Fly" and "Selectee" lists must be provided by the customer in an ASCII tab-delimited file format as specified by Matrix Systems.

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